



Clinical trial & Commercial Group

About Customer

Client is an end-to-end, fully integrated biopharmaceutical solutions company that works differently. All the disciplines involved in bringing new therapies to market, from clinical to commercial, work together to create customer success. Our unique Biopharmaceutical Acceleration Model® delivers value across the small to mid-size to large customer continuum.

Strategy and Objectives

- No business visibility into who has access to what for lot of business-critical applications.
- Audit and Compliance Reporting was manual and use to take long time

- Lack of Automation in provisioning of Identity across 200+ applications resulting in error prone user-id management

Service Offered

- Defined the application onboarding framework
- Integrated around 25 applications per Quarter with application governance solution
- Implemented and rolled out
- Identity Management Solution Integrated Application governance with IDM for Auto fulfillment to Maintain an ongoing basis so that IDM is notified of the correct entitlements and entitlement path for each user
- Password self-service implemented
- Elevated account management
- Certification & Review configured with bespoke

Digital Security Delivered

- Improved visibility into who has access to what and period certification as per compliance mandate
- Improved Risk and Compliance posture with automated reporting
- Automated identity provisioning across heterogeneous application has led to efficient management of user IDs

- Self Service password management reduced the help desk overhead significantly

